
CJM Entertainment

Music. Memories. Moments.

Terms & Conditions of Hire

1. Booking agreement

This contract reflects the verbal agreement. It shall include any terms agreed prior to its issue. It shall be deemed unaccepted unless the booking form and deposit are received by CJM Entertainment within 7 working days of the issuing date. No alterations may be made to this contract by the hirer, contracted artistes or crisis cover entertainers without the prior consent of CJM Entertainment.

Please note: by completing and sending this booking form, you agree that you are making a confirmed booking and entering into a contract which carries your acceptance, in full, of these booking terms.

2. Cancellations

The Client shall have the right to cancel the booking by serving upon CJM Entertainment not less than 28 clear days' notice in writing. In the event of the client wishing to cancel this contract agreement for any reason other than an Act of God or National Disaster, any advance reservation payment will be forfeited.

2.1 A cancellation fee of not less than 50% of the agreed fee will be due if the cancellation is within fourteen days of the performance.

2.2 A cancellation fee of not less than 75% of the agreed fee will be due if the cancellation is within seven days of the performance.

2.3 The whole of the agreed fee will be due if cancellation is within 48 hours of the performance.

3. Deposit

You agree to our deposit which is payable in advance to secure entertainment. The deposit is NON-REFUNDABLE.

4. Balance payment

The balance should be paid the day before the event, or in cash on arrival. We operate a no pay, no play policy. We are happy to accept full payment on booking.

5. Substitute entertainment

In the unlikely event that CJM Entertainment is unable to attend personally due to accident or sudden illness, CJM Entertainment shall endeavour to provide a suitable substitute offering a similar service at no additional charge to the client. If CJM Entertainment is unable to do this, a full refund of any monies paid to CJM Entertainment will be provided.

This does not apply in the circumstances detailed below.

6. Unavoidable circumstances

CJM Entertainment will not be liable for failing to attend a booking where the reason for non-attendance or late arrival is caused by adverse weather conditions (including snow and flooding), road closure, road traffic accident, vehicle breakdown, fuel shortages, acts of terrorism, industrial action, or other unavoidable circumstances deemed beyond our control.

7. Venue access and equipment

The hirer will appreciate that suitable time for venue access, safe installation, dismantling and removal of equipment from the venue is required in addition to performance time. Therefore, the hirer and venue will allow suitable time for the installation, dismantling and removal of disco equipment (up to 60 minutes either side of the booking times). Where appropriate, the hirer will also inform the venue in advance of the artiste's requirements.

8. Power supply

The hirer will ensure that safe and adequate power is available for the artiste's performance (minimum of 2 x 13 amp sockets located within 5 metres of the performance area).

9. Electrical safety

The hirer ensures that they have verified venue power sources are electrically safe and conform to the HSE EAW Act 1989 and any subsequent amendments. Copies of the venue's Electrical Installation Safety Certificate (Periodic Inspection Report to NICEIC standards) must be made available upon request as required by law.

10. Insurance and certification

CJM Entertainment agrees to provide proof of Public Liability Insurance and PAT Test certification as required by the venue.

11. Behaviour

Unwarranted abuse or threatening behaviour from the hirer's guests, venue management or venue staff will not be tolerated and will result in the performance being terminated with no loss to the artiste(s) or CJM Entertainment.

12. Loss or damage

The hirer agrees that compensation for any loss of or damage to the performing artiste's equipment, vehicle(s) or personal belongings caused by the hirer's guests, venue customers and/or venue staff may be sought, including any additional costs.

13. Performance times and extensions

The hirer agrees that the confirmed entertainment start and finish times as specified in the contract are accurate and correct. Any extension beyond the confirmed finish time is at the discretion of CJM Entertainment and the management of the venue and will be chargeable at £50 per hour.

14. Music requests

CJM Entertainment will accept music requests submitted in writing prior to the booking and will do our utmost to play the client's chosen requests. We are also happy to take individual requests on the night.

The client also agrees that CJM Entertainment cannot guarantee the inclusion of any deleted, obsolete or difficult-to-source requests, whether submitted in writing or requested on the night of the booking.

14.1 Please be advised that CJM Entertainment reserves the right to play any track requested that contains explicit lyrics.

15. Early setup and standing time

Where the client requests that CJM Entertainment set up DJ equipment at an earlier time prior to the actual start of the function, the client acknowledges that an additional charge may be made for this service and that it will be subject to availability.

In addition to any previously agreed charges, if CJM Entertainment arrives at the client's venue at a pre-arranged earlier time and is unable to access the venue, set up the equipment, or is prevented from doing so by venue management, then the client shall be charged standing time at an hourly rate at the discretion of CJM Entertainment, which must be settled in full before commencement of the main entertainment.

16. Venue delays

CJM Entertainment will not be liable for any refund, in part or whole, where we are late accessing the venue and setting up because of earlier events overrunning, or where we are prevented from accessing, setting up or providing our services by the venue management.

Neither will CJM Entertainment be obligated to provide an extension to the agreed timescale on a pro-rata basis in these circumstances.

17. Marquee events

Where the event is being held in a marquee, the hirer will ensure that the work area is dry and that a minimum of 2 x 13 amp power sockets are located within 5 metres of this area.

18. Outdoor events and weather

Bad weather or impending bad weather on the day will not allow CJM Entertainment to commence entertainment outdoors under any circumstances. CJM Entertainment accepts no responsibility for damage to electrical equipment caused as a result of working in inappropriate weather conditions.

19. Acceptance

By signing the CJM Entertainment booking form, I agree that I have read the Terms and Conditions of Hire and acknowledge that the booking details contained herein are correct.